

Privacy Policy of RESTAURANT AD ONLINE

About our privacy policy RESTAURANT AD ONLINE cares deeply about your privacy. Therefore, we only process data that we need for (improving) our service and handle the information we have collected about you and your use of our services with care. We never make your data available for commercial purposes to third parties.

This privacy policy applies to the use of the website and the services provided by RESTAURANT AD ONLINE. The effective date for the validity of these conditions is 20/10/2023, with the publication of a new version, the validity of all previous versions is voided. This privacy policy describes which data about you are collected by us, what these data are used for, and with whom and under what conditions these data can potentially be shared with third parties. We also explain to you how we store your data, how we protect your data against misuse, and what rights you have regarding the personal data you provide to us.

If you have any questions about our privacy policy, you can contact our privacy affairs contact person, you will find the contact details at the end of our privacy policy.

About data processing Below you can read how we process your data, where we (let) store them, what security techniques we use, and who the data are accessible to.

Web hosting We purchase web hosting and email services from Namehero. This hosting provider processes personal data on our behalf and does not use your data for its own purposes. However, this party may collect metadata about the use of the services. These are not personal data. We also use the services of Namehero for our regular business email traffic. This party has taken appropriate technical and organizational measures to prevent abuse, loss, and corruption of your and our data as much as possible. Namehero does not have access to our mailbox, and we treat all our email traffic confidentially.

Purpose of data processing General purpose of processing We use your data solely for the purpose of our service. That means that the purpose of the processing is always directly related to the assignment you provide. We do not use your data for (targeted) marketing. If you share information with us and we use this data to contact you at a later time – other than at your request – we will ask for your explicit consent. Your data are not shared with third parties, other than to meet accounting and other administrative obligations. These third parties are all bound to secrecy on the basis of the agreement between them and us or an oath or legal obligation.

Automatically collected data Data automatically collected by our website are processed with the aim of further improving our service. These data (for example, your IP address, web browser, and operating system) do not constitute personal data.

Retention periods We retain your data for as long as you are a client of ours. This means that we keep your customer profile until you indicate that you no longer wish to use our services. If you communicate this to us, we will also regard this as a forget request. Based on applicable administrative obligations, we need to keep invoices with your (personal) data, we will therefore retain these data for as long as the applicable term runs. However, employees no longer have access to your client profile and documents that we have produced following your assignment.

Your rights Under applicable Dutch and European legislation, as a data subject, you have certain rights with regard to the personal data processed by or on behalf of us. Below is an explanation of these rights and how you can invoke these rights. In principle, to prevent abuse, we send copies and copies of your data only to your email address already known to us. If you wish to receive the data at another email address or for example by post, we will ask you to legitimize. We keep an administration of handled requests; in the case of a forget request, we administrate anonymized data. You receive all copies and copies of data in the machine-readable data format that we use within our systems. You have the right at all times to file a complaint with the Dutch Data Protection Authority if you suspect that we use your personal data in the wrong way.

Right to access You always have the right to view the data that we (let) process that relate to your person or are traceable to that. You can make a request to that effect to our privacy affairs contact person. You will receive a response to your request within 30 days. If your request is granted, we will send you a copy of all data with an overview of the processors who have this data in their possession, stating the category under which we have stored this data at the email address known to us.

Right to rectification You always have the right to have the data that we (let) process that relate to your person or are traceable to that, corrected. You can make a request to that effect to our privacy affairs contact person. You will receive a response to your request within 30 days. If your request is granted, we will send you at the email address known to us a confirmation that the information has been adjusted.

Right to restriction of processing You always have the right to restrict the processing of data that we (let) process that relate to your person or are traceable to that. You can make a request to that effect to our privacy affairs contact person. You will receive a response to your request within 30 days. If your request is granted, we will send you at the email address known to us a confirmation that the data will not be processed anymore until you lift the restriction.

Right to data portability You always have the right to have the data that we (let) process and that relate to your person or are traceable to that, be executed by another party. You can make a request to that effect to our privacy affairs contact person. You will receive a response to your request within 30 days. If your request is granted, we will send you at

the email address known to us copies or copies of all data about you that we have processed or that have been processed by other processors or third parties on our behalf. In all likelihood, we can no longer continue the service provision in such a case, because the secure linkage of data files can then no longer be guaranteed.

Right to object and other rights You have, in certain cases, the right to object to the processing of your personal data by or on behalf of RESTAURANT AD ONLINE. If you object, we will immediately stop the data processing pending the resolution of your objection. If your objection is valid, we will make copies and/or copies of data we (let) process available to you and then permanently cease processing. Moreover, you have the right not to be subject to automated individual decision-making or profiling. We do not process your data in such a way that this right applies. If you believe that this is the case, please contact our privacy affairs contact person.

Changes to the privacy policy We reserve the right to change our privacy policy at any time. However, you will always find the most recent version on this page. If the new privacy policy affects the way we previously collected data related to you, we will notify you through this page.

For questions or more information, please contact our team via info@restaurantadonline.com